



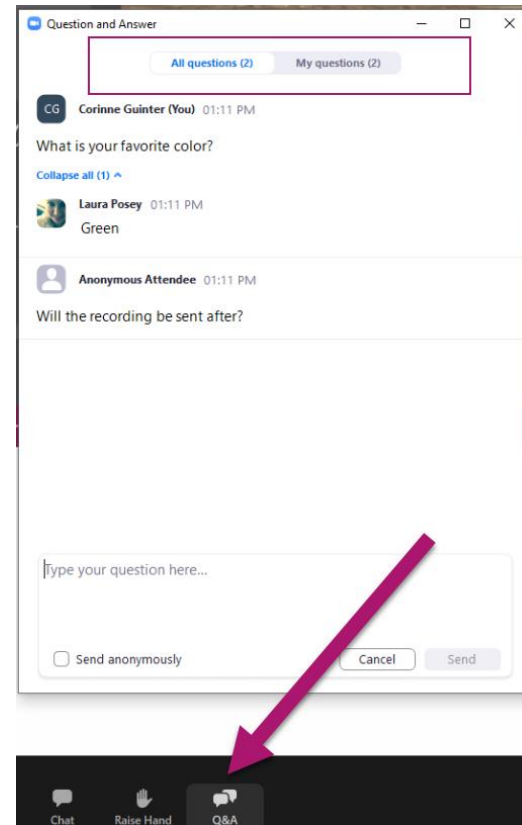
The 4 Phases, Part 2

How to Leverage the Reflect and Reinforce Phases in Your Classroom

Engage. Learn. Succeed.

Before we get started...

- Please add any questions in the Q&A panel
 - Live Q&A will be at the end of the session
- Comments and other tidbits can go into the chat
- You will be sent the slides, recording, and other resources post-webinar



Recap: What Are the 4 Phases?

- Blended Learning
 - A combination of lectures, hands-on activities, and eLearning



EXPLORE



LEARN &
PRACTICE



REFLECT



REINFORCE

LIVE Demo!

- Where are the 4 Phases located?
- Why do some module not include all 4 phases?



The Reflect Phase

Engage. Learn. Succeed.

What Is the Reflect Phase?

- Teacher-led activities
- Review key ideas
- Connect concepts
- Short essay prompts

What Does the Reflect Phase Include?

- Teacher Resources
 - Lesson Plans

Reflect

Instructor led activities to help students see the big picture

Reflection Questions

1 hour est.

In this activity, students will journal about the medical office environment, specifically how the atmosphere can affect patients, safety, and special needs patients. A class discussion can follow.

Teacher Resources

[Lesson Plan](#)

LIVE Demo

- Examples of Reflect Activities

How Can I Use the Reflect Phase in My Classroom?

- Journal
- Assessment essay questions
- Class discussion
- Online discussion board
- Extra credit
- Make it your own!



The Reinforce Phase

Engage. Learn. Succeed.

What Is the Reinforce Phase?



**STUDENT-DIRECTED
PROJECTS**



**ADDITIONAL
STANDARDS COVERED**



ACADEMIC SKILLS

What Is Included in the Reinforce Phase?

■ Teacher Resources

- Lesson Plans

■ Student Resources

- Student resources will vary depending on the project

Reinforce

Projects & Instructor led classroom activities to reinforce learning

Evaluating Customer Service

1 hour est.

Students will identify good and poor customer service characteristics from real-life customer service experiences. This activity will require the students to complete a questionnaire based on their last experience with customer service at a local business.

Teacher Resources

[Lesson Plan](#)

Student Resources

[Student Form](#)

Current Event

1 hour est.

Students will review articles for information related to a topic in the module. Once an article is found, students complete a Current Event form.

Teacher Resources

[Lesson Plan](#)

Student Resources

[Student Instructions](#)

[Current Event Report Form](#)

[Sample Answer](#)

LIVE Demo

- Examples of Reinforce projects

How Can You Use the Reinforce Phase?

- Break up the Learn & Practice phase
- Classroom activities
- Homework activities
- Complete as individuals, small groups, or whole class
- Make them your own!

TIME FOR LIVE Q&A!